

CSR IMPACT ASSESSMENT REPORT

Note to Readers:



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Index

Table of Contents

Note to Readers:..... 1

Index.....2

List of Figures3

List of Tables3

Introduction & Background.....4

 About the Company4

 CSR at G R Infraprojects Limited.....4

 CSR Governance Structure4

 Core CSR Themes at G R Infraprojects Limited4

 Geographical Reach and Coverage7

Methodology for Impact Assessment.....8

 Scope of the Study.....8

 Detailed Methodology.....9

Project #1: Construction of Smt. Shakuntala Devi Government College in Sidhmukh, Churu, Rajasthan 11

 Background..... 11

 About the Project..... 11

 Assessment Methodology, Analysis & Findings..... 13

 Recommendations and Way Forward 16

Project #2: Construction of Smt. Durga Devi Jagannath Sarogi Government CHC, Sidhmukh, District Churu, Rajasthan..... 17

 Background..... 17

 About the Project..... 17

 Assessment Methodology, Analysis & Findings..... 19

 Recommendations and Way Forward 22

List of Figures

Figure 1 Steps in Impact Assessment Process	9
Figure 2 IRECS Framework	10
Figure 3 Sidhmukh, Churu, Rajasthan	11
Figure 4 Age Distribution of Respondents (n=14), Project #1	13
Figure 5 Gender Distribution of Respondents (n=14), Project #1	13
Figure 6 Age Distribution of Respondents (n=6), Project #2	19
Figure 7 Gender Distribution of Respondents (n=6), Project #2	19

List of Tables

Table 1 CSR Projects under consideration for Impact Assessment and Reporting in FY 2025-26	8
Table 2 Project #1 Specifics: Smt. Shakuntala Devi Government College	12
Table 3 College Infrastructure Details	12
Table 4 Beneficiaries Since Commencement of Operations in June 2024	12
Table 5 Project #2 Specifics: Smt. Durga Devi Jagannath Sarogi Government CHC	17
Table 6 Key Infrastructure and Equipment at CHC	18
Table 7 Beneficiaries Since Commencement of Operations in June 2024	18

Introduction & Background

About the Company

G R Infraprojects Limited (GRIL), established in December 1995, is a key player in India's infrastructure sector, specialising in Engineering, Procurement and Construction (EPC) and Public-Private Partnership (PPP) initiatives. With more than three decades of industry experience, the Company has successfully completed more than 100 projects in 24 states, including roads, highways, bridges, railways, metros, tunnels, and power transmission. GRIL employs a comprehensive strategy that encompasses internal design, production, and project implementation, supported by over 9,993 employees. This approach has guaranteed high standards, prompt delivery, and cost-effectiveness, positioning the company as a reliable name in the infrastructure sector.

Throughout this report, G R Infraprojects Limited is also referred to as 'GRIL', 'the Company'.

CSR at G R Infraprojects Limited

G R Infraprojects Limited (GRIL) prioritises nation-building in its operations, showcasing a strong commitment to its stakeholders, including the government, shareholders, employees, communities, and the environment. The organisation conducts its operations with a strong sense of accountability and care.

GRIL's strategy for corporate social responsibility (CSR) emphasises aiding social development by allocating resources and efforts to community welfare. Its CSR efforts are guided by the GRIL CSR Policy, developed in line with the Companies Act, 2013, ensuring a systematic and significant impact. The Company's CSR policy is outlined [here](#).

CSR Vision

G R Infraprojects Limited envisions a future where infrastructure development contributes to holistic societal progress, fostering sustainable communities, social well-being, and environmental stewardship. Through responsible corporate practices and meaningful partnerships, the company strives to create a lasting positive impact on society while upholding the highest standards of corporate citizenship.

CSR Mission

GRIL is dedicated to integrating social responsibility into its core operations by actively collaborating with communities, government organisations, businesses, and NGOs to promote sustainable development. The organisation seeks to advance education, empower females, improve social and economic welfare, and maintain ethical business principles.

By fostering long-term collaborations and implementing impactful initiatives, GRIL seeks to serve as a facilitator of positive change, ensuring that its contributions extend beyond infrastructure to create a more inclusive and sustainable society.

CSR Governance Structure

Composition of the CSR Committee

Chairman: **Mr Ajendra Kumar Agarwal**

Member: **Mr Vikas Agarwal**

Member: **Mr Rajendra Kumar Jain**

Implementation Teams: Internal teams execute projects, ensuring alignment with CSR policy and regulatory standards

Core CSR Themes at G R Infraprojects Limited

◆ CSR Focus Areas

G R Infraprojects Limited (GRIL) directs its Corporate Social Responsibility (CSR) efforts towards six key themes – Education, Healthcare, Animal Welfare, Environmental, Rural & Social Development, and Sports – all designed to tackle essential social issues and promote sustainable growth. The core themes and projects covered align with multiple UN Sustainable Development Goals as outlined below.

Alignment with UN Sustainable Development Goals						
SDG 3 Good Health and Well-being	SDG 4 Quality Education	SDG 5 Gender Equality	SDG 6 Clean Water and Sanitation	SDG 10 Reduced Inequalities	SDG 11 Sustainable Cities and Communities	SDG 13 Climate Action
						

The core themes and projects are briefly outlined below.

1. Education

GRIL is committed to enhancing educational opportunities in underserved communities through infrastructure development, monetary assistance and providing other necessary upgrades to educational institutions.

- **Infrastructure Development:** The organisation has built educational facilities, including:
 - Shrimati Shakuntala Devi Government College in Sidhmukh, Churu, Rajasthan
 - Smt. Mohani Devi Chachan Government College in Churu, Rajasthan
 - Shri Manoj Gupta Shiksha Bhawan, Churu, Rajasthan
 - Shri Vishva Hindu Parishad Ke Anragat Sharma Chhatravas, Udaipur, Rajasthan
 - We Care Nursing School, Mandvi, Surat, Gujarat

- **Monetary Assistance:** GRIL offers financial aid to support educational activities at
 - RNB Global University for promotion of education through student support mechanisms, academic delivery, faculty development, infrastructure maintenance, and core academic processes, Bikaner, Rajasthan
 - Government High School Chikkaheisarur for the establishment of smart classrooms, Raichur, Karnataka
 - Samrat Ashok High School and Junior College by providing 26 bicycles with baskets, Chandrapur, Maharashtra
 - Eklavya English School & JR. College, Bibee, by installation of a water cooler, Chandrapur, Maharashtra
 - Shree Mata Kanyaka Sewa Sanstha, Chandrapur, Maharashtra, for the establishment of a night shift college
 - Local schools of Mahabubabad, Telangana, through the distribution of bicycles and the installation of an RO water purifier
 - Indian Institute of Technology Banaras Hindu University (IIT-BHU) to promote research and development, Varanasi, Uttar Pradesh

2. Healthcare

GRIL prioritises healthcare access and quality through various infrastructure and maintenance projects, thereby improving local healthcare services.

- Samarpan Charitable Trust for the construction of Samarpan Heart & Cancer Hospital at TDI City and other allied welfare services, Sonipat, Haryana
- Bharat Vikas Parishad Maharana Pratap Nyas for setting up the first-floor patient admission unit at New Cardiac Hospital, Gurugram, Haryana
- Maintenance of Children's Ward at Maharana Bhupal Government Hospital, Udaipur, Rajasthan
- Smt. Durga Devi Jagannath Sarogi Government Community Health Center, Sidhmukh

3. Animal Welfare

The Company is committed to providing animal welfare spaces such as shelters and hospitals for cows and other domesticated animals.

- Shree Mahaveer Gaushala Kalyan Sansthan, which aims to protect animals, especially cows and provide for medical infrastructure, emergency medical services and veterinary care.

4. Rural & Social Development

Women's empowerment is integrated into various initiatives, including education and community welfare. GRIL's focus on education indirectly supports girls' education by building schools and providing scholarships aimed at female students. Additionally, girl children studying in government schools of Raichur, Karnataka, benefited from the distribution of bicycles. Through partnerships with NGOs, GRIL implements programs that promote women's health and economic empowerment, ensuring women have access to resources and opportunities for growth.

- **Other Community Development Programs:**

- Swami Vivekanand Anath Vidyarthi Grah, Rajura, Maharashtra, by installation of a water cooler, Chandrapur, Maharashtra
- Bharat Vikas Parishad Maharana Pratap Nyas for providing three meals a day to admitted patients in the civil hospital, Gurugram, Haryana
- Maintenance of Smt. Mohini Devi Chachan Rajkiya Samudayik Kendra, Churu, Rajasthan
- Contribution to local villagers affected by excessive rains and floods through distribution of summer sheets, Solapur, Maharashtra
- Maintenance of Smt. Mohini Devi Chachan Rajkiya Samudayik Kendra, Churu, Rajasthan

5. Environmental

The Company is invested in restoring the planet's natural balance through conservation and environmental stewardship. Through the Amrit Sarovar Scheme, GRIL has initiated pond excavation in Ratlam, Madhya Pradesh, to enhance water conservation and management. GRIL contributes to sourcing, seeding, planting, nurturing and maintaining the trees for the Shivoham Healing Foundation, Delhi. The Company has also contributed to tree plantation, food distribution and pollution control activities.

6. Sports

GRIL recognises the importance of sports in community development. The distribution of gym equipment and support for sports programs fosters physical fitness and encourages youth participation in sports.

- Contribution to the Singhad Foundation for promoting sports development activities for economically weaker students, Pune, Maharashtra.

With these core themes as its focus, G R Infraprojects Limited aims to create a lasting impact on society while aligning its CSR efforts with its overall business strategy and values. Each initiative is designed to uplift communities, promote sustainable practices, and contribute positively to the environment.

Geographical Reach and Coverage

GRIL's CSR projects span:

Rajasthan: Sidhmukh and Churu; Bikaner; Udaipur

Karnataka: Raichur

Gujarat: Mandvi, Surat

Maharashtra: Chandrapur; Solapur; Pune

Telangana: Mahabubabad

Haryana: Sonipat; Gurugram

Uttar Pradesh: Varanasi

Geographical Reach and Coverage

GRIL's CSR projects span across the following locations

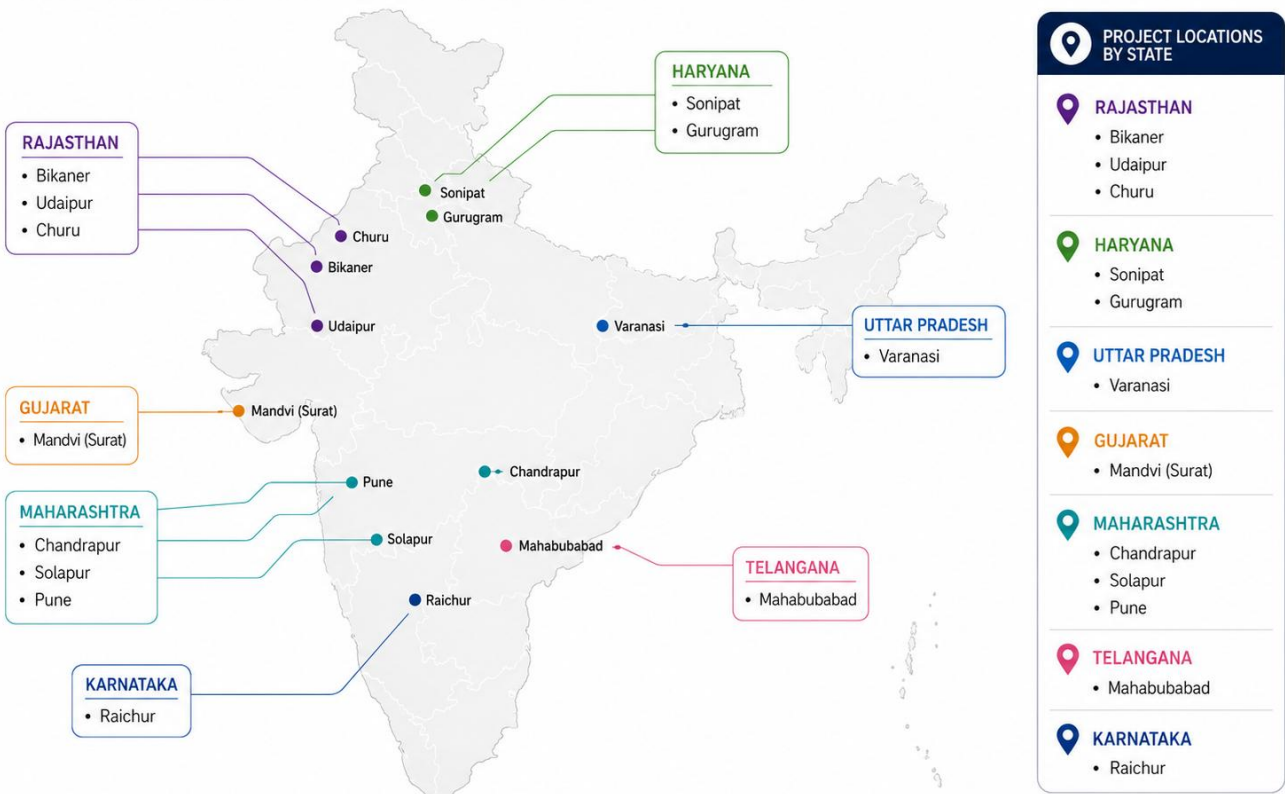


Figure: Geographical reach of GRIL CSR project locations across India

This report highlights GRIL's structured approach to CSR, blending regulatory compliance with community-centric impact. For detailed financial or project updates, refer to the latest Annual Reports on their [website](#).

Methodology for Impact Assessment

Scope of the Study

01

Assessment Approach

G R Infraprojects Limited has initiated a wide range of CSR projects as part of its commitment to contribute back to the community. Over the years, it has undertaken CSR projects across the themes of Education, Healthcare, Environment, Women's Empowerment, and Sports. In line with its CSR commitment, GRIL approached Ascentium India (formerly Incorp Advisory Private Limited) to independently assess and review its projects. As part of the assessment, the Inclusiveness, Relevance, Efficiency, Convergence and Sustainability (IRECS) framework was used as the basis for evaluation. Recommendations on the project's performance were then provided to Management for evaluation and consideration.

The scoping of the CSR assessment included the following activities:

1. Understanding the scope of the CSR assessment to be carried out and the assistance to be provided.
2. Conducting a desk review of the relevant documents of the projects provided by the company or its social arm, G R Infra Social Welfare Trust.
3. Identifying key stakeholders impacted by the projects for consideration in research and assessment.
4. Developing a quantitative and qualitative assessment questionnaire to be used with concerned stakeholders, project owners, and project participants to obtain project insights.
5. Data collection through virtual interactions based on the questionnaires developed and consultation done.
6. Conducting analysis of the information and assessment of outcome/impact based on the IRECS framework.
7. Developing a report based on the findings, analysis and recommendations for management consideration.

Table 1 CSR Projects under consideration for Impact Assessment and Reporting in FY 2025-26

#	Name of the CSR Project	CSR Theme	Project Location	Implementation Mechanism	Total Beneficiaries	Implementation Period
1	Construction of an Undergraduate College in Sidhmukh village	Education	Sidhmukh, Churu, Rajasthan	Smt. Shakuntala Devi Government College	875	10.09.2022 to 10.06.2024
2	Construction of the Government Community Health Center in Sidhmukh village	Healthcare	Sidhmukh, Churu Rajasthan	Smt. Durga Devi Jagannath Sarogi CHC	53,224	03.09.2022 to 10.06.2024

Detailed Methodology

✓ Impact Findings

To assess the impact of the projects listed in Table 1, the project assessment team undertook the following detailed steps. This enabled the team to assess the impact of the projects on beneficiaries' and stakeholders' lives.

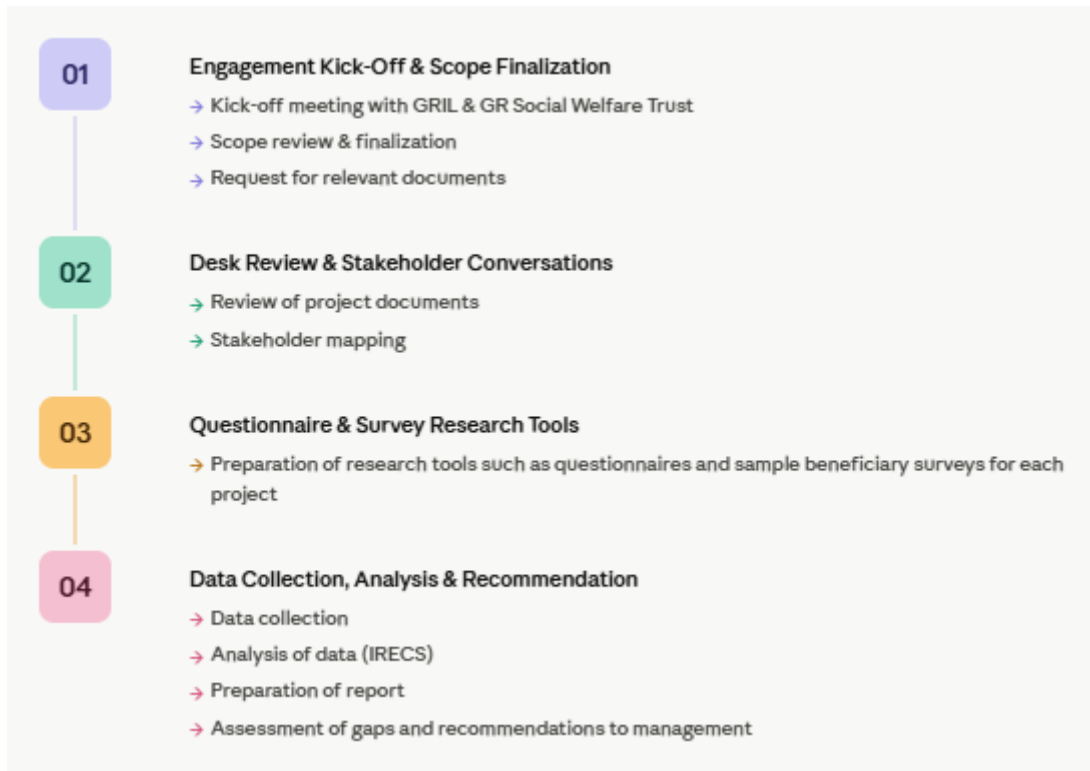


Figure 1 Steps in Impact Assessment Process

Engagement Kick-Off & Finalisation of Scope

The impact assessment was initiated with a kick-off meeting, during which the project owners from GRIL and Ascentium met for a high-level discussion of the assessment's scope and steps. GRIL was requested to share all the relevant documents pertaining to the projects being assessed.

Desk Review & Stakeholder Consultation

Once the scope was finalised and the assessment steps were well understood by GRIL, the assessment team conducted a thorough document review. The gaps in documentation were identified and conveyed to the project owners at GRIL. Meetings were held with project stakeholders to gain a comprehensive overview and understanding of the projects.

Questionnaire and Survey Research Tools

After assessing available documentation and conducting internal stakeholder consultations, the research team developed tools, including a project-specific questionnaire and beneficiary survey, to further assess the project's qualitative and quantitative aspects as required under the IRECS framework.

The IRECS framework is a basic project assessment guideline and can be used for a wide range of CSR projects. It was developed by the Institute of Chartered Accountants of India (ICAI). The framework has five main categories of qualitative assessment to determine the impact created, stakeholder perception, the extent of collaboration with other stakeholders, and the sustainability of the change.

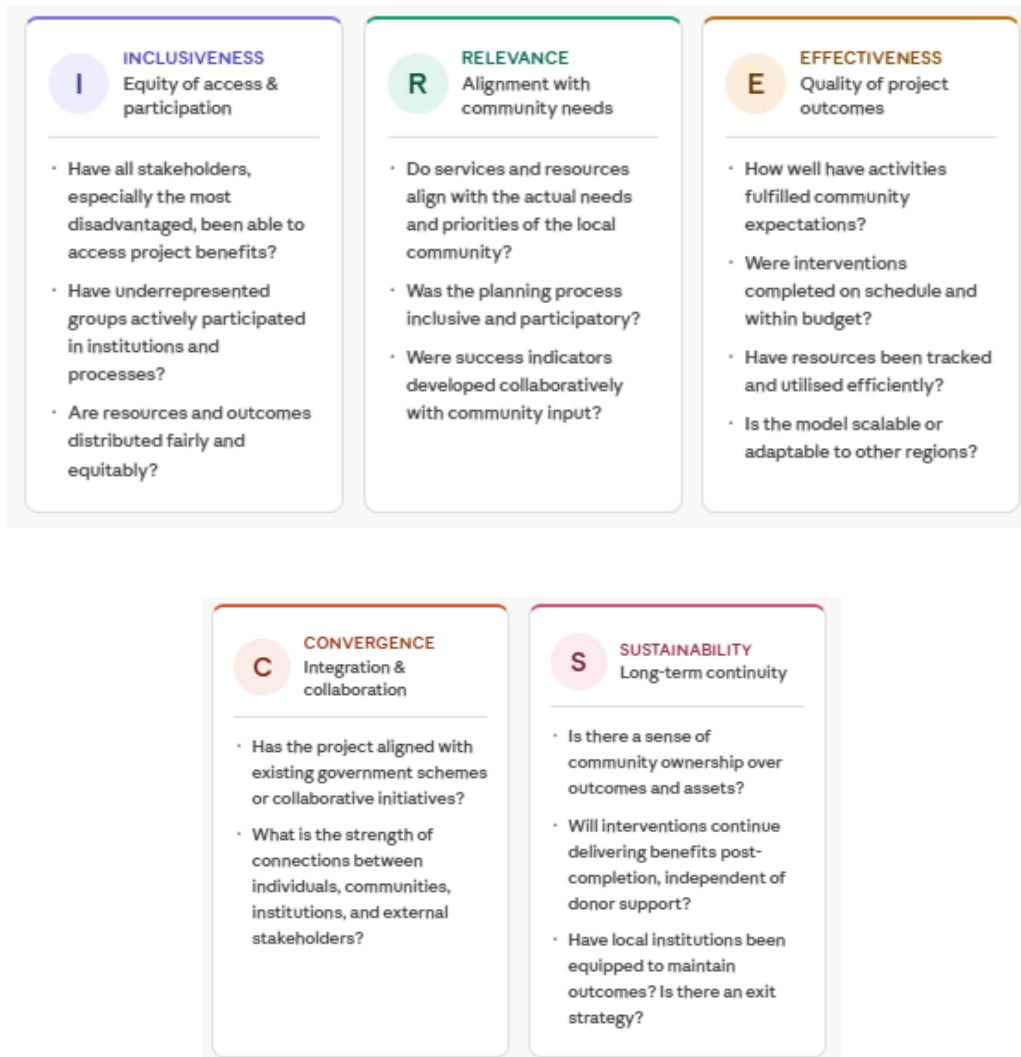


Figure 2 IRECS Framework

Data Collection, Analysis & Recommendation

Since the scope did not involve on-field data collection, our project team collected data virtually, and analysis was carried out to arrive at insightful findings for each of the projects. The draft report was prepared and shared with GRIL and GR Infra Social Welfare Trust for their inputs and feedback. The final report was then submitted to GRIL management for consideration of inputs and recommendations.

Project #1: Construction of Smt. Shakuntala Devi Government College in Sidhmukh, Churu, Rajasthan



Figure 3 Sidhmukh, Churu, Rajasthan

Background

Sidhmukh is the administrative headquarters of Sidhmukh tehsil in Churu district in the Indian state of Rajasthan. It functions as an important administrative and service centre for the surrounding rural areas of northern Rajasthan. GRIL has long been associated with the people of Churu through its various educational, healthcare and animal welfare associations. Through regular interactions with the village folk, GRIL personnel were aware that the villagers felt a definite gap in access to higher education and employment opportunities.

About the Project

The most recent official census data for Sidhmukh is from 2011, which recorded a total population of 7,767. This population is divided into 4,056 males and 3,711 females, residing in 1,389 households³. While Sidhmukh had government-run primary, secondary and senior secondary schools, it did not have a government undergraduate college. After completing higher secondary, students had the option to join nearby private undergraduate colleges, but many could not afford the fees and hence dropped out. Girl students often lose out on higher education because villagers disapprove of the high fees and the long distances to private colleges. Educational institutions in Sidhmukh play a key role in promoting rural development, skill enhancement, and social upliftment, although challenges such as limited resources and limited access to advanced educational facilities persist. To address these issues, GRIL, as part of its CSR initiatives, embarked on an infrastructure project to construct a college in collaboration with the local government. The project was delivered through its social arm, G R Infra Social Welfare Trust. Smt. Shakuntala Devi Government College was established in 2022, and construction was completed in June 2024. The college began offering free BA courses under the oversight of the Government of Rajasthan, Higher & Technical Education, starting in the 2024-25 academic year.

³ Source: Census2011.co.in

Table 2 Project #1 Specifics: Smt. Shakuntala Devi Government College






 Project Type	 Project Location	 Project Beneficiaries	 Project Period	 Project Cost
Infrastructure Support for Education	Sidhmukh Village, Churu District Rajasthan	Community Members, high school students	10.09.2022 to 10.06.2024	₹ 20,84,44,000

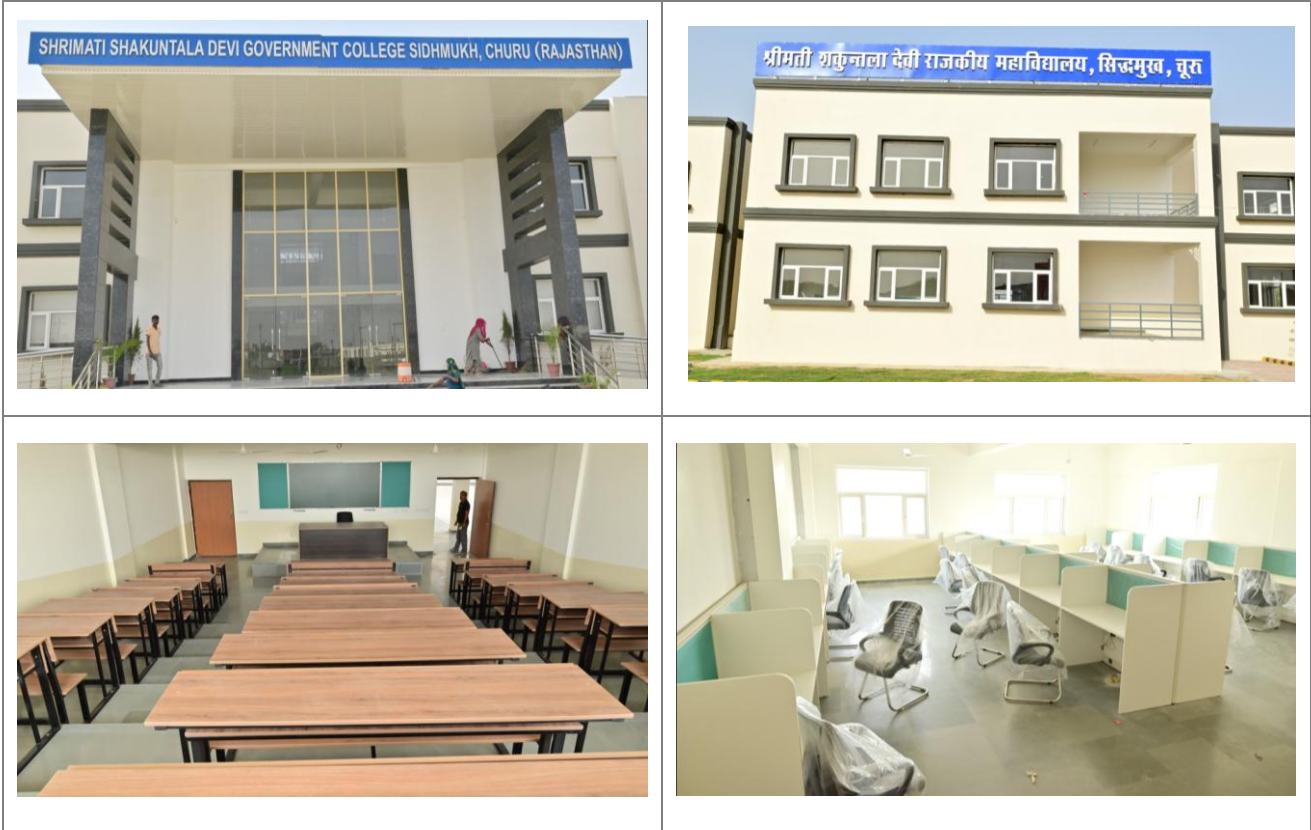
Table 3 College Infrastructure Details

Size of the Constructed Area (hectares)	3.00 ha.
Number of Classrooms	10
Number of Lecture Rooms	7
Number of Special Rooms	7
- Library	1
- Computer Lab	1
- Zoology Lab	1
- Botany Lab	1
- Chemistry Lab	1
- Geography Lab	1
- Physics Lab	1

Table 4 Beneficiaries Since Commencement of Operations in June 2024

Number of Beneficiaries	875
Number of Female Beneficiaries	432
Number of Male Beneficiaries	443

Actual Photos of Project: Smt. Shakuntala Devi Government College, Sidhmukh, Churu, Rajasthan



Assessment Methodology, Analysis & Findings

Following a desk review of the shared documents and an initial internal stakeholder consultation, a beneficiary survey was conducted to further assess the project's impact. Of the 875 primary beneficiaries so far, 14 responded to the survey. This represents 1.6% of the total beneficiaries. The team also received responses from two teachers, who represent an important stakeholder group in this project. The following are notable inferences from the survey.

Demographic Profile of Respondents

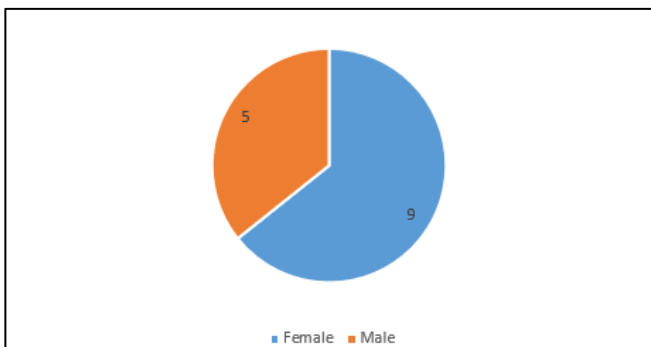


Figure 5 Gender Distribution of Respondents (n=14), Project #1

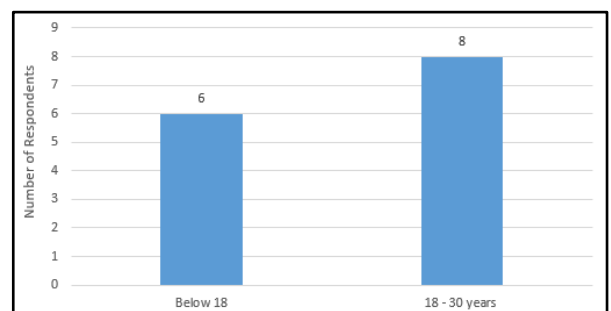


Figure 4 Age Distribution of Respondents (n=14), Project #1

- Respondents belong to the following villages: Dhigarla, Dhangda, Sidhmukh, Anupshahar and Ajeetpura, distributed amongst Sidhmukh and Bhadra blocks.
- 100% of the respondents are students belonging to families with an income < 1lakh per annum.

- Respondents have learned about the college from two major sources – word of mouth (friends & Family) and College Teachers and College Representatives.
- Each of the respondents has reported receiving at least three of the four following benefits from the college: Academic Support, Financial Support in the form of Scholarships, career counselling and skill development training.
- 100% of the respondents felt a need for a higher education college before it was instituted in the village.
- Respondents have clearly indicated that better employment prospects and skill development are the key advantages of having a higher education facility in the village.
- 100% of the respondents have utilised the following resources at the college: library, sports facilities and classroom sessions.
- 100% of the respondents have rated the project outcomes as extremely satisfactory.
- 100% of the respondents have indicated a significant impact on their lives in terms of educational access, skill development and outlook towards life.
- In terms of future challenges, respondents believe that Artificial Intelligence (AI) will pose a threat and decrease their chances of employment; job security seems to be the biggest concern.
- The respondents believe that the following will improve the functioning of the college further:
 - (a) Introduction of Science Stream for Graduate-level courses
 - (b) Introduction of Post-graduate Courses

IRECS Analysis

Inclusivity	<ul style="list-style-type: none"> • Before establishing the college, the company conducted a structured consultation process with residents, parents, students, teachers, and community representatives to understand the region's educational aspirations and concerns. • Rural students, girls, and economically weaker sections were identified as key focus groups, with the company recognising that many families — particularly those with female students — were hesitant to pursue higher education due to long travel distances, safety concerns, transportation limitations, and financial constraints. • The college infrastructure was designed to specifically address the needs of girls, rural students, and differently abled students, with a grievance redressal mechanism established to ensure concerns from students and community stakeholders are addressed in a timely and transparent manner through designated faculty, administration, and grievance committees. • Awareness campaigns and outreach activities were conducted in nearby villages to inform residents about available admissions and educational opportunities, with a special focus on encouraging participation from rural and underprivileged communities. • Feedback mechanisms, including student surveys and parent consultations, are in place to ensure continued community engagement and responsiveness in the institution's functioning.
Relevance	<ul style="list-style-type: none"> • An educational needs assessment conducted for Sidhmukh and nearby rural areas before project implementation confirmed that the region was located far from major higher education hubs, leaving students — particularly girls and those from economically weaker backgrounds — with severely limited options for continuing their studies after school. • The college directly addresses this gap by providing accessible and affordable higher education opportunities within the region, aligning with Rajasthan's rural education and higher education development priorities. • The project is fully aligned with GR Infra Social Welfare Trust's CSR focus on education and community development, as well as the company's broader CSR vision of contributing toward social development, educational inclusion, and community empowerment in underserved areas. • The initiative contributes to the United Nations Sustainable Development Goals, specifically Quality Education (SDG 4) and Gender Equality (SDG 5), by improving access to higher education and actively promoting the participation of female students and marginalised communities. • The college's infrastructure and delivery model have been identified as replicable in other underserved rural regions, and the best educational practices from this initiative can inform future rural education CSR projects.

<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Effectiveness</p>	<ul style="list-style-type: none"> • The college's construction and operational setup were completed within the planned timeline and within the approved CSR budget allocation of ₹ 20,84,44,000/-, with no delays or financial inefficiencies reported during construction or implementation. • The college has already enrolled more than 800 students, with a measurable impact on access to higher education for rural communities, particularly female students and youth from nearby villages. • Enrolment records, community feedback, and testimonials provide evidence of the project's success, and the CSR budget has been effectively utilised to support educational infrastructure and facilities. • While key educational outcome indicators are still emerging, given the institution's early stage of operation, the organisation proactively engaged with local communities, parents, and other stakeholders to raise awareness and encourage enrolment, particularly among female students and economically weaker sections, while addressing accessibility challenges as they arose. • Ongoing interaction with residents and government authorities further facilitated the early identification of operational issues, enabling timely improvements to infrastructure, academic facilities, and student support mechanisms.
<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Convergence</p>	<ul style="list-style-type: none"> • The project was developed in coordination with government authorities, with the land allotted by the government for the construction of the college. Upon completion, the institution was formally handed over to the state government, which is now responsible for its day-to-day operations. • Local stakeholders and educational authorities have been actively involved in assessing the project's impact, with the state government conducting regular evaluations of the college's functioning and outreach. The initiative aligns with national education initiatives, including the National Education Policy (NEP) 2020 and broader rural education programs, reinforcing the project's relevance within the national policy framework. • The organisation adopted a collaborative approach, leveraging local geographical understanding and community inputs to identify educational gaps, address regional challenges, and ensure the institution served the actual needs of students from nearby rural areas. • Through this project, the company documented key learnings on the importance of identifying region-specific needs, engaging communities early, and involving local stakeholders — insights that will guide future CSR projects with a more community-oriented, need-based approach.
<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Sustainability</p>	<ul style="list-style-type: none"> • The college has been formally handed over to the state government, which is now fully responsible for running the institution, thereby ensuring operational continuity beyond the CSR funding cycle. Faculty, staff, and local stakeholders have been trained by state government authorities, supporting the long-term delivery of quality education within the institution. • While a comprehensive long-term impact assessment is still at an early stage, given the college has been operational for only two years, the initiative has already demonstrated improved access to higher education for students from Sidhmukh and surrounding rural areas, with a more conclusive evaluation of employability and educational outcomes expected as more student batches complete their studies. • Regular monitoring of the college is conducted by the relevant government authorities and regulatory bodies, covering academic performance, infrastructure utilisation, student enrolment, and institutional development. • As the project matures, a clearer picture of its long-term educational, social, and community-level impact is expected to emerge, with the government's oversight framework providing the institutional foundation for sustained impact.

Recommendations and Way Forward



Way Forward

- **Expanding Academic Offerings:** With a well-established infrastructure in place for setting up laboratories and other facilities, the college can consider offering graduate courses in Science (B.Sc) or Education (B.Ed) to provide employment opportunities in the science and teaching fields and build a local talent pool for schools in the region.
- **Artificial Intelligence Training & Workshops:** The current generation of students needs to familiarise themselves with AI rather than fear it as a competitor. Hence, it is recommended to conduct AI familiarisation training and workshops to help students realise AI's potential in their educational and professional journeys.
- **Fostering Strategic Partnerships:** Establishing collaborations with industry partners and complementary organisations can amplify the impact through initiatives like skill-building workshops, competitive examination training, interview & career guidance, industry site visits, internships, and volunteering programs.
- **Enhancing Skill Development:** GRIL can play a pivotal role in implementing targeted skill development programs for graduating students, with a focus on aligning training with immediate employment opportunities within GRIL's businesses and projects.
- **Leveraging Government Support:** The long-term success of the college will significantly depend on effectively tapping into government funding and policy initiatives to enhance student learning outcomes and strengthen the institution's academic infrastructure.
- **Sustained Engagement by GRIL:** Continued engagement by GRIL, in coordination with government stakeholders, will help maintain educational standards and institutional stability, ensuring lasting improvements in the quality of education delivered.

Project #2: Construction of Smt. Durga Devi Jagannath Sarogi

Government CHC, Sidhmukh, District Churu, Rajasthan

Background

Sidhmukh is a village situated in the Sidhmukh tehsil of Churu district, Rajasthan. It is located approximately 95 km from Churu. It serves as a key administrative and service centre for the surrounding rural areas of northern Rajasthan, which lies on the semi-arid fringe of the Thar desert. The town plays an important role in providing basic healthcare services to nearby villages through government-supported healthcare facilities such as Primary Health Centres (PHCs) and community health programs. The town’s healthcare infrastructure supports essential services including outpatient care, maternal healthcare, immunisation, and preventive health initiatives. While access to advanced medical facilities and specialist care remains limited, local healthcare institutions continue to improve healthcare accessibility and public health outcomes for the surrounding rural population.

About the Project

The most recent official census data for Sidhmukh is from 2011, which recorded a total population of 7,767. This population is divided into 4,056 males and 3,711 females, residing in 1,389 households³. The 2011 census also mentions that the nearest Community Health Centre (CHC) is 10 km away from Sidhmukh village. Given the lack of private bus service to the village and limited public transport, accessing this health centre was challenging for villagers. They required a local solution to address their immediate medical needs. GRIL envisioned a community health centre for the villagers, catering to the health needs of pregnant women, children and senior citizens. The organisation collaborated with relevant government healthcare authorities to ensure the effective implementation and functioning of the CHC project. While the company undertook the construction and infrastructure development of the facility as part of its CSR initiative, operational management, healthcare service delivery, and overall administration of the CHC are managed by the government healthcare system. Currently, the hospital employs two full-time doctors and four nurses.

³Source: Census2011.co.in

Table 5 Project #2 Specifics: Smt. Durga Devi Jagannath Sarogi Government CHC






 Project Type	 Project Location	 Project Beneficiaries	 Project Period	 Project Cost
Infrastructure & Equipment Support for Healthcare	Sidhmukh, Churu District Rajasthan	People in need of medical treatment	03.09.2022 to 10.06.2024	₹ 13,86,56,000/-

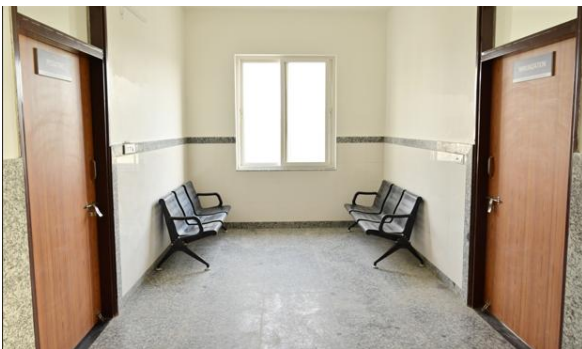
Table 6 Key Infrastructure and Equipment at CHC

30 beds
2 doctors' quarters
OPD Facility
X-ray Services
Maternity Ward
One Operation Theatre

Table 7 Beneficiaries Since Commencement of Operations in June 2024

Financial Year	No. of beneficiaries
FY 2024-25	23,228
FY 2025-26	29,996

Actual Project Site Photos: Smt. Durga Devi Jagannath Sarogi Government CHC, Sidhmukh, District Churu, Rajasthan



Assessment Methodology, Analysis & Findings



Impact Findings

Following a desk review of the shared documents and an initial internal stakeholder consultation, a beneficiary survey was conducted to further assess the project's impact. Six beneficiaries responded to the survey. The following are notable inferences from the survey and project documentation.

Demographic Profile of Respondents

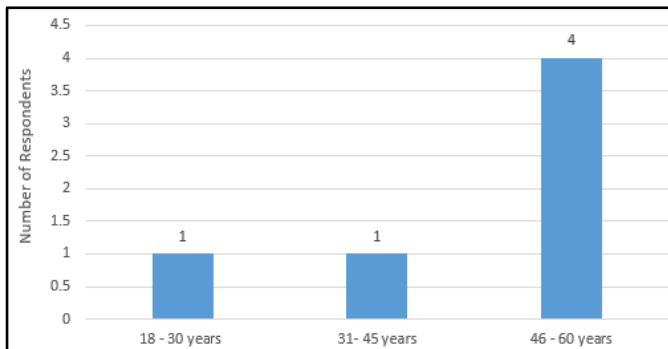


Figure 7 Age Distribution of Respondents (n=6), Project #2

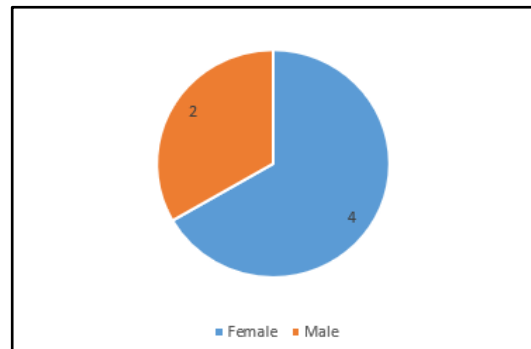


Figure 6 Gender Distribution of Respondents (n=6), Project #2

- All the respondents belong to Sidhmukh village.
- Respondents have learned about the hospital from two major sources – word of mouth (friends & Family) and hospital representatives.
- 100% of the respondents felt a need for a village health care centre before it was instituted in the village.
- 100% of the respondents have received some form of treatment service from the health care centre. They have mostly received outpatient medical consultation and preventive medication. One patient has also received inpatient treatment.
- Respondents have clearly indicated that because of the primary health care centre in the village, they are able to respond to medical emergencies such as accidents faster. The health care centre can respond more quickly to the needs of pregnant women and senior citizens and provide preventive vaccinations for children and adults.
- 100% of the respondents have indicated that the project has improved their access to medical services and helped them reduce the cost of medical services.
- 83% of the respondents have rated the project outcomes as extremely satisfactory.
- In terms of future challenges, respondents have highlighted the following aspects:
 - Limited availability of advanced medical equipment
 - Dependency on city hospitals for specialised chronic care
 - Maintenance and upkeep challenges
 - Irregular medicine supply risks
 - Shortage of doctors and nursing staff
 - Low health awareness among villagers
 - Expected increase in patient load requiring additional capacity
- The respondents believe that the following will improve the functioning of the hospital further:
 - Improved OPD facilities
 - Digital/online connection to city hospital doctors for specialised treatment
 - Regular supply of medicines
 - Provision of Ambulance Service
 - Increase in the number of doctors and nursing staff available at the hospital

<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Inclusivity</p>	<ul style="list-style-type: none"> • Before establishing the Community Health Centre, structured consultations were conducted with local residents, healthcare workers, and concerned government authorities to understand the healthcare needs and challenges of the surrounding rural population, during which it was identified that the area had limited access to quality healthcare facilities and that patients had to travel long distances for medical treatment and emergency care. • Vulnerable groups — including women, senior citizens, elderly persons, and differently-abled patients — were central considerations in healthcare planning, with the CHC infrastructure specifically developed to address their needs, particularly through a focus on maternal and child healthcare services, patient accessibility, and a supportive environment for physically challenged patients. • Community members were consulted regarding healthcare access, medical facilities, and emergency service requirements, and their feedback directly shaped the planning and development of the facility in alignment with regional healthcare requirements and public health objectives. • A grievance redressal mechanism is in place through which patients and community stakeholders can raise concerns with the CHC administration, medical staff, and concerned government health departments, ensuring transparency and continuous improvement in healthcare delivery. <p>Awareness and outreach activities were conducted to inform nearby villages about available services — including general treatment, maternal and child-care, immunisation, and emergency facilities — and patient feedback and community consultation mechanisms are in place to keep services responsive to evolving local needs.</p>
<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Relevance</p>	<ul style="list-style-type: none"> • A healthcare needs assessment conducted for Sidhmukh and nearby rural areas before project implementation confirmed that the region had limited access to quality healthcare, with residents — particularly women, elderly persons, and economically weaker sections — required to travel long distances for basic treatment, emergency care, and maternal healthcare services. • The CHC directly addresses these gaps by strengthening rural healthcare infrastructure and improving accessibility to essential medical services within the region, aligning with state and national rural healthcare priorities. • The project is consistent with the CSR objectives of GR Infra Social Welfare Trust, reflecting its commitment to healthcare accessibility, rural development, and community welfare through need-based interventions, and is fully compliant with Schedule VII of the Companies Act, 2013, which includes promoting healthcare and rural development as permissible CSR activities. • The initiative contributes significantly to the United Nations Sustainable Development Goal 3 — Good Health and Well-being — by improving access to essential healthcare, maternal and child healthcare services, and emergency support for rural and underserved populations, while also indirectly supporting goals related to reducing inequalities and promoting sustainable community development. • The CHC infrastructure and healthcare delivery model have been identified as replicable in other rural and underserved regions, with the project's experience in community consultation, government coordination, and need-based infrastructure planning serving as a practical reference for future rural healthcare CSR initiatives.
<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Effectiveness</p>	<ul style="list-style-type: none"> • The CHC construction and operational setup were completed as per the planned timeline and within the approved CSR budget of ₹ 13,86,56,000/-, with no delays, financial inefficiencies, staffing challenges, or patient accessibility issues reported during construction or implementation. • More than 20,000 patients are benefiting annually from the healthcare services provided at the CHC — a measurable indicator of improved healthcare access and utilisation — with patient footfall, service utilisation, and availability of local healthcare infrastructure serving as key impact metrics. • Patient records, community feedback, and testimonials are available as evidence of the project's success, and the allocated CSR budget has been effectively utilised for healthcare infrastructure and medical facilities. • Monitoring and assessment of key healthcare service indicators — including patient footfall, service utilisation, maternal and child healthcare, and operational performance — are carried out by the concerned government departments as per public healthcare regulations, ensuring ongoing accountability and quality of service delivery. • To address challenges related to healthcare accessibility, the CHC was established within the region itself, and community awareness efforts were undertaken to encourage utilisation of services, with operational and delivery-related challenges continuing to be reviewed and addressed by government authorities through established healthcare management mechanisms.

Convergence	<ul style="list-style-type: none"> • The CHC project was implemented in close coordination with concerned government health authorities, who played a central role in planning, operationalising, and delivering healthcare services at the facility, ensuring alignment with public healthcare requirements, regulatory standards, and regional healthcare priorities. • Local stakeholders and healthcare authorities were actively involved throughout the project to improve community acceptance, identify priority healthcare needs, and strengthen the overall impact on rural healthcare accessibility, with the government's involvement being integral to the facility's development and management. • The initiative aligns with the broader goals of the National Health Mission (NHM), which focuses on accessible, affordable, and quality healthcare in rural and underserved areas, and the CHC's functioning and service delivery are in full alignment with public healthcare policies and outreach objectives. • Government support was leveraged through a collaborative model in which the company undertook construction and infrastructure development as part of its CSR initiative, while the government assumed responsibility for operational management, staffing, healthcare administration, and continued service delivery. • The implementation of the project provided important practical insights — including the value of need-based infrastructure development, community consultation, and coordination with government health authorities — which are expected to serve as a useful reference for future healthcare-focused CSR initiatives in similar rural and underserved regions
Sustainability	<ul style="list-style-type: none"> • A long-term operational and maintenance plan for the CHC exists beyond the CSR funding cycle, with the facility being operated and managed under the government healthcare system, which is responsible for continued administration, staffing, service delivery, and monitoring. • Local healthcare authorities and community stakeholders have been empowered to sustain the facility through collaborative engagement, with the concerned government health authorities taking institutional ownership of the CHC's long-term functioning, and healthcare staff operating under the supervision, guidelines, and capacity-building framework of the government health system. • The initiative has significantly improved healthcare accessibility and community well-being in Sidhmukh and nearby rural areas, with more than 20,000 patients benefiting annually from the facility, reflecting a meaningful and sustained contribution to rural healthcare access since operationalisation. • Periodic monitoring and evaluation mechanisms are in place, with the government regularly reviewing indicators such as patient footfall, healthcare service utilisation, operational performance, infrastructure usage, and delivery of essential services to ensure accountability and continuous improvement. • While the CHC is still at an early stage for a comprehensive long-term impact assessment, the facility's operation under the government healthcare system — combined with periodic institutional review — provides a strong foundation for tracking patient outcomes and community health benefits as the project matures over the coming years.

Recommendations and Way Forward



Way Forward

- **Sustained Financial Support:** GRIL's continued contribution through CSR funding is crucial for continued maintenance, expanding medical services and advanced technology aids at the health centre.
- **Deployment of Mobile Medical Units & Ambulance Service:** Introducing mobile medical units and ambulance services in rural areas would significantly enhance healthcare accessibility, especially in underserved and remote communities.
- **Structured Data Reporting:** It is advisable to establish a system for generating comprehensive reports on a quarterly or half-yearly basis. These reports should include:
 - a) A detailed account of treatments administered, specifying the type of interventions, patient outcomes, and any follow-up care provided.
 - b) An explanation of incomplete treatments, highlighting the reasons—such as medical complications, or resource limitations.
 - c) Analysis of post-treatment survival rates and the success of rehabilitation or recovery efforts to assess long-term impact and treatment effectiveness.
- **Enhancing Outreach and Awareness:** Increased awareness about preventive medical care, hygiene, menstrual awareness, nutrition and pregnancy-related information can improve health outcomes in the village.
- **Establishment of a Consistent Medicine Supply for Health Care Centre:** It is recommended to establish a consistent source of medicines that are regularly required at the health care centre. A supply source for special medicines can help beneficiaries avoid trips to the city hospital or pharmacy.